

The Institution Adopts the Following For Redressal Of Student Grievance Including Sexual Harassment And Ragging Cases

Mechanisms for Submission of Online/Offline Students Grievances

Mangaldai College has implemented structured mechanisms for the submission of students' grievances, offering both online and offline platforms. This proactive approach enables students to voice their concerns effectively. The college's commitment to addressing student grievances highlights its dedication to fostering a supportive learning environment. This system ensures that students have accessible avenues to communicate their concerns, contributing to an inclusive and responsive campus community at Mangaldai College.

Mechanisms for Submission of Online/Offline Students Grievances

[CLICK HERE TO CHECK THE WEBLINK](#)

Online Submission System

• Through Email

Offline Submission System

• Through Written Application
• Through Grievance Box

Online Grievance Submission System

Students of Mangaldai College can report incidents of ragging to the authorities concerned in online mood through the Email given below or through the Helpline Number.

Helpline Numbers:

**7002501577, 8822133421, 7002412080, 9101357034, 9435217501,
9435909604.**

Email: antiraggingmldcollege.helpline@gmail.com

Offline Grievance Submission System

- Students of Mangaldai College can contact the Principal or any member of the Anti-Ragging Committee, Anti Sexual Harassment Committee of the College directly for any grievances.
- They can complaint verbally or in written form and the same is treated by authorities in strict confidence.
- Besides the above, a drop box has been placed in front of Principal's office where students can drop their complaints.



Mechanism for Redressal of Grievances

Three tier redressal mechanism in Mangaldai College for Redressal of Students' Grievances

1. **Primary Level-** Departmental Academic Committee
2. **Secondary Level-** Grievance Redressal Cell
3. **Apex Level-** Governing Body, Mangaldai College

The College has a well-structured grievance redressal mechanism in place for time bound grievance redressal. The college has a three-tier grievance redressal mechanism –

1. Departmental Academic Committee at the primary level,
2. Grievance Redressal Cell at the secondary level and
3. Governing Body of the college at the apex level.

Students, at first, will submit the grievances related to academic matters to the concerned Departmental Academic Committee which will look into the matter and try to resolve it.

If not resolved at the Departmental Academic Committee, the same will be forwarded to the Grievance Redressal Cell, or the aggrieved student/parent may approach the Grievance Redressal Cell if not satisfied with the decision of the Departmental Academic Committee.

If grievances still not resolved at the Grievance Redressal Cell, it will be further forwarded to the Principal, Mangaldai College, to place it before the Governing Body. In case of academic grievances related to the university, the Principal forwards the grievance to the University with necessary formalities.

For grievances, other than academic matters, the grievances are to be submitted to the GRC through off line or online. The GRC is mandated to look into the issue and take necessary actions in time bound manner. Grievances outside the scope of GRC are forwarded to the Principal to resolve the issue at the Governing Body.

For the cases of sexual harassment complaint inside the college campus, there is a designated body Internal Complaints Committee (ICC), which is mandated to look into the issue as per standard protocol, and take necessary action.

The Structured Mechanism for Redressal of Grievances

Primary Level- Department Level

Students submit or inform grievances to the Department Faculties

2nd Level- At the Grievance Redressal Cell

- If not resolved at Department Level the grievance incidence is communicated to the Grievance Redressal Cell, Mangaldai College

3rd Level- College Administration Level

If not resolved at the Grievance Redressal Cell, Mangaldai College, the issue is further communicated to the College Administration

Mechanism for Redressal of Sexual Harassment Grievances

In pursuance of UGC (Prevention, Prohibition and Redressal of Sexual Harassment of Women Employees and Students in Higher Education Institutions) Regulations, 2015 read with Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, the **Internal Complaints Committee (ICC)** of Mangaldai College is constituted to deal with complaints relating to Sexual harassment at College Campus. ICC will redress the cases of sexual harassment as per standard procedure.

There is no Sexual Harassment Grievances submitted till date.

Email: iccmangaldaicollege@gmail.com

Help Line Numbers: 7896145327, 7002623954

NO SEXUAL HARASSMENT IN AND AROUND THE CAMPUS OF MANGALDAI COLLEGE

Mangaldai College Campus Is -

1. Gender friendly
2. Gender Sensitive



What's Prohibited -

- Any physical, verbal & non-verbal abuse
- Eve teasing & intemperate behaviour
- Body shaming
- Illicit comment

Indulging in any such activity will lead to-

1. Disciplinary action against students including expulsion from college.
2. Disciplinary action against employee including dismissal from service.
3. Involvement of Police and Panel action.

Anti Sexual Harassment Committee
Mangaldai College

Helpline: antisexualmidcollege.help@ gmail.com
8811095526, 9435510566, 9101731944

File Complaint to Internal Complaints Committee
Mangaldai College

Helpline: iccmangaldaicollge@gmail.com
7896145327, 7002623954

ATTENTION STUDENTS

DON'T 'RAG' ALSO

DON'T BE A MUTE WITNESS TO 'RAGGING'

What is Ragging?

Any Act(Resulting) in:

- Mental/Physical Abuse
- Verbal Abuse
- Indecent Behaviour
- Criminal Intimidation / Wrongful Restraint
- Undermining Human Dignity
- Financial Exploitation / Extortion
- Use of Force

EACH OF THE ABOVE IS A CRIMINAL OFFENCE

**RAGGING IN ANY FORM IS PUNISHABLE
GO AHEAD, REPORT RAGGING**

Say
No
to
Ragging

Let's join hands to eradicate
RAGGING



A student indulging in ragging can be:

- Expelled from the institution
- Banned from the hostel/mess
- His/her scholarship can be withdrawn
- Debarred from examinations
- Denied admission to any institution
- Prosecuted for criminal action
- Institution have been asked to file FIR with local police against those who RAG/ABET ragging.

Helpline Numbers:

7002501577, 8822133421, 7002412080, 9101357034, 9435217501, 9435909604

Email: antiraggingmidcollege.help@ gmail.com

ANTI RAGGING COMMITTEE :: MANGALDAI COLLEGE